

#### A Quarterly Publication

### Congratulations!

After 24 years of Alternative
Dispute Resolution (ADR) service in the
Washington, DC/Baltimore, MD area,
Professor Marvin E. Johnson and the
Center for Alternative Dispute Resolution
(CADR) were presented the Chief Judge
Robert M. Bell Award for Outstanding
Contribution to Alternative Dispute
Resolution by the Dispute Resolution
Section of the Maryland State Bar
Association during its Annual Spring
Dinner on Thursday, March 18, 2010.

This award is presented to Maryland organizations and individuals that: (1) provide innovative and effective ADR services and programs; (2) seek

excellence through educational programs, and demonstrate a commitment to utilizing ethical standards in their ADR programs and practices; and, (3)

demonstrate exemplary ADR best practices and approaches.

During the dinner, several individuals, including former students and ADR professionals from across the country, attested to how their professional development was either influenced or enhanced by Professor Johnson and the CADR. Also, the CADR was recognized for its nationwide influence on the growth and development of cultural diversity within the dispute resolution field.

Center to Host Its 2010 Annual Conference, "Managing Conflict and Removing Barriers to Collaborative Decision Making" - June 17-18, 2010, Greenbelt, MD

The Center's conference, led by a diversified faculty of industry, government and academic experts, offers more than 25 presentations that provide public and private sector dispute resolution professionals the latest information on alternative dispute

resolution skills, concepts, and strategies. This year's nationally known plenary speakers, Baruch Bush and Reverend Nelson Johnson and Joyce Johnson, will offer their knowledge and experiences in field of ADR. Professor Bush,

noted author and professor of mediation and alternative dispute resolution at Hofstra Law School, is one of the originators of the transformative approach to mediation, as explained in his best-selling book, The Promise of Mediation. Rev. Johnson and Mrs. Johnson, of the Beloved Community Center of Greensboro (NC), were responsible for organizing the historic Greensboro Truth and Reconciliation Commission, the first such commission in the US.

For registration information, contact the Center at (301) 313-0800 or visit <a href="https://www.natlctr4adr.org">www.natlctr4adr.org</a>.

The Center Partners with Maryland Mediation & Conflict Resolution Office to convene the "Pre-Conference Institute on Diversity, Ethics and Quality Practice," June 16, 2010 -Greenbelt, MD

Come join us as we explore the interconnection between Diversity, Ethics and Quality Practice in the conflict resolution area. What is involved in the relationship among diversity, ethics and quality practice, and how are they interconnected? Workshop offerings will examine how the quality of one's practice is determined, in large part, by the practitioner's understanding and respect for diversity and their adherence to the highest ethical standards.

For additional information, contact Felicia Watkins at (410) 260-3540 or visit <a href="https://www.marylandmacro.org">www.marylandmacro.org</a>.

### Fall Semester 2009 Resolution Seminar

As an extension of its commitment to continuing education and career development for conflict resolution professionals, on October 28, 2009, the Center sponsored a seminar titled "Cycle of Resolution: Building Powerful Partnerships and Sustainable Collaboration." Conducted by noted mediator and author Stewart Levine, the one-day seminar focused on Levine's "Cycle of Resolution" which notes that conflict is a natural aspect of agreements. Levine encourages mediators to use the conflict to ultimately strengthen the collaborative relationship between the parties.

Levine is widely recognized in the field of conflict resolution for his creative approach to problem solving and his "Resolutionary" conversational models. He is a former lawyer, and has worked for several major corporations, as well as the

federal government. He currently teaches communication and conflict management skills for the American Management Association, IBI Global and the International Partnering Institute, and is the author of several books on mediation and conflict resolution. His latest book "Getting to Resolution: Turning Conflict into Collaboration" has been translated into several languages. (See review in this edition of the Center's newsletter.)

The course was held at the Center's office at 7315 Hanover Parkway, Greenbelt, MD. Participants included many area conflict resolution professionals seeking to increase their expertise in the field, as well as attorneys, federal government employees and others seeking information, insight and training in the area of conflict resolution. Each participant received a certificate of completion at the conclusion of the seminar.

# Training Opportunities presented by the Center for ADR

The Center offers training for dispute resolution professionals on-site at its office in Greenbelt, Maryland. However, the Center also has the capacity and the expertise to offer training opportunities for school systems, government agencies and corporations at any convenient facility. For additional information or to schedule a training, please contact us at (301) 313-0800, email at centerforadr@earthlink.net, or contact us by mail at Center for Alternative Dispute Resolution, P. O. Box 4744, Crofton, MD 21114.

### Center Provides Mediation Training for Area Professionals

From November 30 to December 4, 2009, the Center for Alternative Dispute Resolution held a 40-hour Skill-Based Mediation Training at the Maryland Fire and Rescue Institute of the University of Maryland in College Park. The weeklong session provided indepth exposure to the field of alternative dispute resolution.

The course explored the continuum of conflict management mechanisms, noting the strengths and limitations of each. Lectures provided a foundation for concepts important to the field, including information gathering and questioning techniques, problem identification, and the increasing presence of legal representation in the mediation process. Role-play and mock mediation exercises were used to illustrate the issues. The course also explored ethical issues and legal developments in the ADR field.

The Center's Founder and Executive Director Marvin Johnson, a nationally recognized mediator, arbitrator and trainer, conducted the course. Susan Birch, an Associate and Trainer with the Center for more than 12 years, also provided instruction. Howard University Law Professor Homer La Rue was on the course faculty as well.

Area professionals from the private sector, as well as from local, state and federal government attended the course. Participants who completed all course requirements received a certificate at the end of the 40-hour training.

### **Book Review**

# Getting to Resolution: Turning Conflict into Collaboration

As a self-described resolutionary, Stewart Levine's goal is to change our thinking about conflict--from seeing it as a problem to seeing it as an opportunity. With this book, he has succeeded. He offers a well-reasoned process for helping clients to push past their emotional wounds and "internal chatter" and get to resolution—to actually get to a place or position where the conflict no longer impedes their present life or relationship. With his ten principles of "Resolutionary Thinking," he sets out a path for parties to follow in order to develop the skills with which to approach this new model. His seven-step "Cycle of Resolution" provides the method with which to apply this new thinking to achieve the goal of conflict resolution. Endorsed by best-selling authors and dispute resolution professionals, this book is a good resource for all who endeavor to resolve conflict in their own lives and in the lives of others.

### Center offers Class in Negotiation Skill and Technique

On four Saturdays in March and April, nationally recognized mediator and Georgetown University Law Professor Lynn Sylvester presented "Negotiation, Collaborative Problem-Solving and Third Party Roles - ADR 510." Area professionals received an in-depth treatment of negotiation theory, process and practice in a variety of settings. The course was interactive and included an in-class group case study (analysis, discussion, and presentation) and role plays.

Ms. Sylvester is a noted professional in the mediation field. She has represented unions, served as a staff attorney, and has considerable experience in developing training and educational materials in labor relations and alternative dispute resolution. Ms. Sylvester regularly lectures before government organizations, labor unions, and professional associations.

### ADR Calendar

#### Center for ADR Trainings and Programs:

April 12-16, 2010 40-Hour Mediation Training College Park, MD

June 16, 2010
Pre-Conference Institute on Diversity, Ethics
and Quality Practice, Greenbelt, MD
Sponsored by the Center and the Maryland
Mediation and Conflict Resolution Office

June 17-18, 2010 2010 Annual Conference - Managing Conflict & Removing Barriers to Collaborative Decision Making, Greenbelt, MD

September 16-17, 2010
RACE DEMYSTIFIED
A Compassionate, Non-confrontational
Approach to Understanding Race in America
Greenbelt, MD

September 27-October 1, 2010 40-Hour Mediation Training College Park, MD

November 29–December 3, 2010 40-Hour Mediation Training College Park, MD

#### Other ADR Programs:

April 7-10, 2010 12th Annual ABA Section of Dispute Resolution Spring Conference San Francisco, CA

April 22-23, 2010 Society of Federal Labor & Employee Relations Professionals' 37th Annual Symposium Arlington, VA

September 1-4, 2010 Association for Conflict Resolution 10th Annual Conference, Chicago, IL

October 21-23, 2010 International Academy of Mediators Fall 2010 Conference, Nashville, TN

For information on the Center's programs, contact the Center at:

Telephone: (301) 313-0800 or www.natlctr4adr.org

## Acknowledgments...

The following individuals contributed the publication of this newsletter:

Wanda Dixon Marvin Johnson Emily Lee Tracy Nuttal Sue Small Linda Sternberg



7315 Hanover Parkway, Suite C Greenbelt, MD 20770

For Mail: Post Office Box 4744, Crofton, MD 21114

(301) 313-0800 phone (301) 313-0033 fax www.natlctr4adr.org